

MODERN SLAVERY STATEMENT

Introduction

This statement sets out Domestic & General's actions to understand and mitigate all potential modern slavery and human trafficking risks in relation to its business and supply chain. This statement relates to actions and activities during the financial year 1 April 2019 to 31 March 2020.

Domestic & General recognises that it has a responsibility to take a robust approach to slavery and human trafficking. We are proud of the steps we have taken to combat slavery and human trafficking both within our business and our supply chain. We recognise that this is an ongoing obligation, and we will strive to update this statement on an annual basis with new initiatives and our progress.

Who We Are

This modern slavery statement for the financial year ending 31 March 2020, is made pursuant to the Modern Slavery Act 2018 (Cth) by Domestic & General Insurance PLC (DGI).

DGI is a licenced insurer registered in England and operating as a branch in Australia, and is part of the Domestic and General Group Limited (the Group). The Group, based in the UK with offices in Germany, Spain, France, Italy, and Australia, is a supplier of insurance and service plans for over 600 different types of electrical items.

DGI's Australian branch employed 59 people as at 31 March 2020. The activities undertaken by DGI in Australia are worker employment and the distribution, sales, and marketing of insurance products, mostly through retail stores.

All DGI employees go through a screening process to confirm their identity, age and work rights. We seek business partners that have a similar approach and review their modern slavery statements where relevant.

Relevant Policies and Employee Training

DGI has the following policies in place which support its approach to the identification of modern slavery and human trafficking risks and the steps to be taken to prevent slavery and human trafficking in its operations:

- Whistleblowing Policy;
- Business Ethics and Conduct Standards; and
- Procurement Policy (at a Group level)

All employees are actively encouraged to report any concerns about breaches of laws or regulations. In addition, where it is applicable to their role, employees have completed training sessions on the Whistleblowing Policy and the Modern Slavery Act.

Supplier Adherence to Our Values

In Australia, DGI has suppliers in retail, marketing, repair services and other administrative related services.

With respect to our supply chain, we have sought confirmation from our key suppliers of their commitment to the eradication of modern slavery and human trafficking within their organisation and supply chains.

Our Group Procurement Team have also sought to raise awareness of modern slavery by publishing its expectations of suppliers on its website, which include compliance with relevant laws and regulations.

Where relevant, DGI conducts risk assessments in procurement to identify if there are areas in the supply chain that may pose a greater risk of modern slavery or other human rights violations. DGI can then decide how any identified risks can be investigated, and if issues are found, how they can best be remediated or mitigated through activities such as industry collaboration or improved purchasing practices internally.

Further Steps

Following a review of the effectiveness of the steps we have taken this year to mitigate the risks of slavery or human trafficking in our business and supply chain we intend to take the following further steps this year:

- we will continue to develop risk assessments in procurement to identify areas of slavery and human trafficking risk in DGI's supply chain;
- employee training annually on our Whistleblowing Policy; and
- employee training annually on the Modern Slavery Act.

This statement was approved by the Senior Officer Outside Australia on 30 December 2020.